



# PUZZLES AND GAMES



## HANK LIBS: Greeting power

**DIRECTIONS:** Before reading on, hand this to a fellow employee and ask him or her to read aloud the description for each blank and write the answer you give in the space.

Once upon a time, there was a woman with three \_\_\_\_\_ who did not have health insurance.  
( plural noun )

The mother was beside herself trying to keep up with their \_\_\_\_\_ care. When she got  
( adjective )

a new \_\_\_\_\_, she chose Kaiser Permanente for their medical care. She was a little  
( noun )

\_\_\_\_\_ about the \_\_\_\_\_ of managed health care. Her first experience with KP  
( adjective ) ( noun )

came when she had to take her son to the \_\_\_\_\_ department for a bad \_\_\_\_\_.  
( adjective ) ( noun )

Staff members were \_\_\_\_\_ and introduced themselves by \_\_\_\_\_,  
( adjective ) ( noun )

and position. Her son's injury was taken care of \_\_\_\_\_ and a short time later, they left  
( adverb )

\_\_\_\_\_ great about KP's service and care.  
( verb "ing" )

Use LMP puzzles and games to provide some fun in meetings while reinforcing partnership concepts. Visit [LMPartnership.org/tools/puzzles-and-games](http://LMPartnership.org/tools/puzzles-and-games) for puzzles, games, meeting icebreakers and more.

